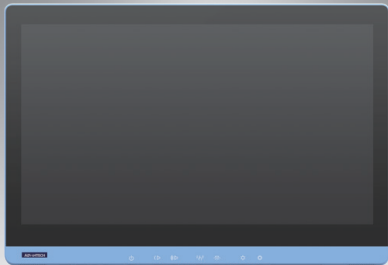


# POC-621

Preliminary edition

## 21" Point-of-Care Terminal with 11th Generation Intel® Processor



DeviceOn/iService

### Features

- 11th generation Intel® Core™ i5/i7 processor
- 21.5" full HD display with multi-touch P-CAP control
- Multiple I/O, including USB 3.2 Gen 2 (Type A), USB 3.2 Gen 2 (Type C) with display function, and HDMI
- PCIe x4, mini PCIe, M.2 expansion slots for integrating add-on modules
- Fanless design with IP54-rated protection for superior hygiene and infection control
- Equipped with Advantech's DeviceOn device management software
- Optional Wi-Fi, Bluetooth, RFID, smart card reader, Li-ion battery pack, and auto-focus 5 megapixel camera
- Optional hot-swapping battery module with up to 180Wh capacity for mobile applications
- Equipped with DeviceOn/iService software for remote device management



### Introduction

POC-621 is equipped with an integrated NVME SSD that facilitates real-time data processing and storage. Compliant with IEC 60601-1 medical safety standards for electrical devices, POC-6 terminals are built for reliable operation in a wide range of healthcare environments.

Moreover, POC-621 is equipped with Advantech's DeviceOn/iService software, which is a next-generation unified device management solution based on the WISE-DeviceOn platform. With support for batch operations and multi-device control, DeviceOn/iService enables easy device configuration and deployment for convenient remote device management.

### Specifications

System	Processor*	Intel® Core™ i7-1185G7E (12M cache, up to 4.40 GHz) Intel® Core™ i5-1145G7E (8M cache, up to 4.10 GHz)
	Memory (default)	8GB DDR4 (supports up to 64GB DDR4 SODIMM)
	Operating System (optional)	Windows 10 IoT Ent (64 bits only), Linux (supported upon request)
Storage	Primary Storage (default)	NVME SSD 512GB (M.2 2280)
	Secondary Storage (optional)	2.5" SATA SSD available (choose either 2.5" SSD or backup battery)
Display	Size	21.5 inch
	Max. Resolution	1920 x 1080
Touch	Type	10-point multi touch P-CAP (clear glass); optional AG/AR support upon request
	USB 3.2 Gen 2 (Type A)	4
I/O	USB 3.2 Gen 2 (Type C)	1 (with display function)
	USB 2.0 Type A	2
	HDMI	1
	LAN isolation, 1.5KV	2
	Mic-In/ Headphone-Out	1/1
	COM (RS232) 1.5KV	2
	PCIe x4**	1 (card length: 167.65 mm/6.6 in)
Expansion Slots	M.2 2230	1 (for Wi-Fi/Bluetooth module)
	Mini PCIe	1 (full size)
	Speaker	2 x 2W
Other Functions	LED Book Light	2
	Camera	1 x 5 megapixel (optional)
	TPM 1.2/2.0	2.0 (default via software)
	DC/AC	DC model: 18V, max. 100W/AC model: 100 ~ 240V, max. 150W (choose either DC or AC model)
Power Input	DC/AC	DC model: 18V, max. 100W/AC model: 100 ~ 240V, max. 150W (choose either DC or AC model)
	Front Panel	IP65
IP Rating	System	IP54
	RFID Reader	Optional (choose either RFID or smart card reader)
Authentication Solution (Choose 1)	Smart Card Reader	Optional (choose either RFID or smart card reader)
	Backup Battery**	Optional (choose either 1 backup battery or PCIe x4)
Battery Solutions (Choose 1)	Hot-Swapping Battery Module	Optional with 2 x batteries (choose either backup battery or battery module)
	EMC & Safety	Medical CE, FCC (IEC 60601-1-2, 4th edition) EN 60601-1 Compliance UL 60601-1
Physical Characteristics	Dimensions (W x H x D)	524 x 357 x 62 mm/20.63 x 14.06 x 2.44 in
	VESA Mount	100 x 100; 75 x 75
	Weight	6.29 kg/13.86 lb
Environment	Operating Temperature	0 ~ 35 °C/32 ~ 95 °F
	Storage Temperature	0 ~ 50 °C/32 ~ 122 °F
Warranty	System	3 years
	Battery Pack	1 year or capacity 70% and 300 cycles (whichever happens first)

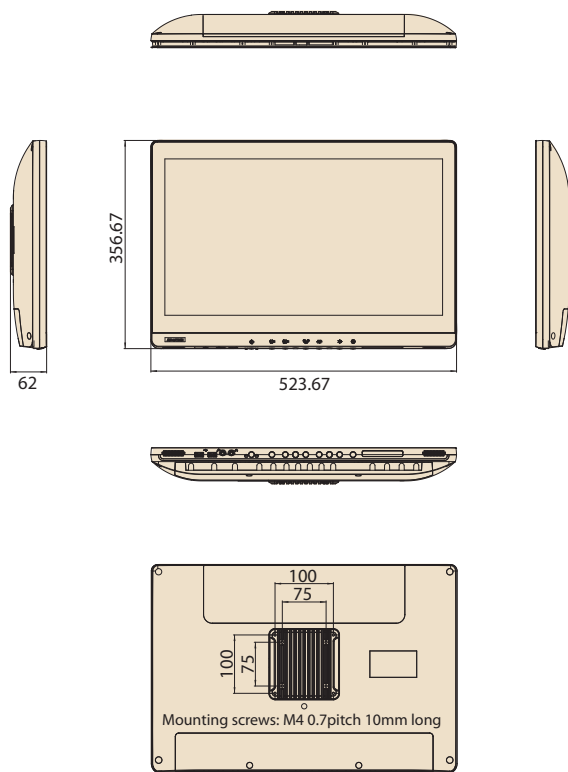
\*Intel® Celeron® processor available upon request.

\*\*Either PCIe x4 or backup battery can be chosen.

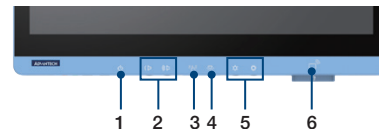
\*\*\*If backup battery is chosen, neither a 2.5" SSD nor battery module can be installed.

## Dimensions

Unit: mm

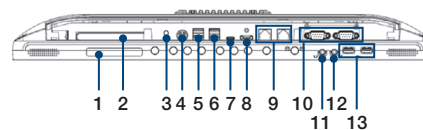


## Front Function Keys



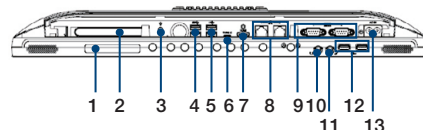
1. Power button
2. Volume down/up
3. Touchscreen status control
4. Read light control
5. Brightness down/up
6. RFID or smart card reader slot

## I/O Ports (DC Model)



1. RFID or smart card reader slot
2. PCIe x4 slot
3. Equipotential terminal pin
4. DC-in
5. 2 x USB 3.2 (Type A)
6. 2 x USB 3.2 (Type A)
7. 1 x USB 3.2 (Type C)
8. HDMI
9. 2 x Gigabit Ethernet
10. 2 x COM (RS-232)
11. Headphone-out
12. Mic-in
13. 2 x USB 2.0

## I/O Ports (AC Model)



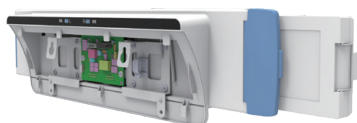
1. RFID or smart card reader slot
2. PCIe x4 slot
3. Equipotential terminal pin
4. 2 x USB 3.2 (Type A)
5. 2 x USB 3.2 (Type A)
6. 1 x USB Type-C
7. HDMI
8. 2 x Gigabit Ethernet
9. 2 x COM (RS-232)
10. Headphone-out
11. Mic-in
12. 2 x USB 2.0
13. AC-in

## Ordering Information

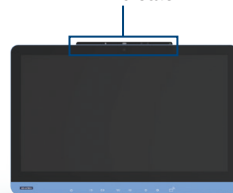
Part Number (DC Model)	Part Number (AC Model)	PN Description	CPU	DRAM	Touch	SSD	RFID
POC-621-12A11D-CA	POC-621-02A11D-CA	Intel® Core i7, 8GB memory, 512GB SSD, IP54, 2 x COM 1.5KV, and clear glass with P-CAP touch	i7	8GB	P-CAP	512GB	
POC-621-12A11R-CA	POC-621-02A11R-CA	Intel® Core i7, 8GB memory, 512GB SSD, IP54, 2 x COM 1.5KV, RFID reader, and clear glass with P-CAP touch	i7	8GB	P-CAP	512GB	Yes
POC-621-12B11D-CA	POC-621-02B11D-CA	Intel® Core i5, 8GB memory, 512GB SSD, IP54, 2 x COM 1.5KV, and clear glass with P-CAP touch	i5	8GB	P-CAP	512GB	
POC-621-12B11R-CA	POC-621-02B11R-CA	Intel® Core i5, 8GB memory, 512GB SSD, IP54, 2 x COM 1.5KV, RFID reader, and clear glass with P-CAP touch	i5	8GB	P-CAP	512GB	Yes

## Accessories

### Hot-Swapping Battery Module



LED Indicator



Battery module contains 2 x battery packs



### Backup Battery (Internal)



Charging Station



Battery Packs



## POC-621

## Battery Module

Part Number	Description
POC-BAT-101-6A*	Backup battery (internal)
POC-BAT-201-62*	Hot-swapping battery module for POC-621/624
POC-IPSM90B2	Battery pack (2 x pcs) of POC power system
POC-IPSM90CS3	Charging station (3 x slots) of POC power system

\*Choose either a backup battery or hot-swapping battery module.

## Power Cord

Region	Part Number (DC Model)	Part Number (AC Model)
USA (Thailand, Philippines)	1702002600	1700001524
Europe (Indonesia)	1702002605	170203183C
UK (Singapore, Malaysia)	1700018704	170203180A
Japan (PSE)	1700000237	1700008921

## Battery Pack Specification

Battery Pack Type	Lithium-ion battery
Battery Pack Capacity	90Wh
Total Capacity	180W (2 x batteries, 90W per battery)
Battery Runtime	6 ~ 8 hours
Battery Lifespan	300 cycle time $\geq$ 70%
Capacity Indicator	LED indicator with button
Weight	540g/1.2lb

\*Backup battery is 1 piece.

\*Hot swap batteries are 2 pieces.

## Recommended Peripherals

- Table stands (TBSD-WHA741L)
- Keyboards (KBD-MCWU1020)
- Mouses (MOU-MCWU1001)
- Scanners (SCN-MCWIG829)

For more information: [https://www.advantech.com/products/peripherals/sub\\_4728dfba-b560-43ba-b264-de3aae98b1ff](https://www.advantech.com/products/peripherals/sub_4728dfba-b560-43ba-b264-de3aae98b1ff)

## CTOS Service

### Ordering Information (Barebone Units)

Part Number (DC Model)	Part Number (AC Model)	Description	CPU	RAM	Touch	SSD
POC-621-12A110-CA	POC-621-02A110-CA	Intel® Core i7, IP54, 2 x COM 1.5KV, and clear glass with P-CAP touch (without memory and SSD)	i7	NA	P-CAP	NA
POC-621-12B110-CA	POC-621-02B110-CA	Intel® Core i5, IP54, 2 x COM 1.5KV, and clear glass with P-CAP touch (without memory and SSD)	i5	NA	P-CAP	NA

### Component Offerings

#### Memory

Part Number	Description

#### Wi-Fi + BT Module

Part Number	Description
EWM-W192M202E	Intel® Dual Band Wireless-AC 9260
EWM-W165M201E	Intel® Dual Band Wireless-AX210 (WiFi 6)

#### NVME SSD Storage

Part Number	Description

#### Power Cord

Region	Part Number (DC Model)	Part Number (AC Model)
USA (Thailand, Philippines)	1702002600	1700001524
Europe (Indonesia)	1702002605	170203183C
UK (Singapore, Malaysia)	1700018704	170203180A
Japan (PSE)	1700000237	1700008921

# DeviceOn/iService

## Unified Remote Device Management Software



### Features

- Supports Advantech devices equipped with Windows, Android, and Linux OS
- Flexible device, location, user, and permissions management
- Enables remote monitoring and control of hardware, software, and peripherals
- Supports over-the-air (OTA) firmware and software updates
- Ensures quick, easy, and secure device onboarding
- RESTful APIs for third-party system integration

### Introduction

Advantech's DeviceOn/iService is a next-generation unified device management solution based on the WISE-DeviceOn platform. Designed to enable centralized monitoring and remote management, DeviceOn/iService supports Advantech devices equipped with Windows, Linux, or Android operating systems. The software also supports the management of applications and integrated peripherals, such as a barcode scanner, card reader, camera, and printer. Users can remotely access and control connected devices, take screenshots, rollout OTA upgrades, and use remote desktop capabilities for troubleshooting from any location at any time. Moreover, DeviceOn/iService supports batch operations to facilitate the management of multiple devices simultaneously for easy and convenient device configuration and deployment.

### Total Management

- Devices & Hardware**
  - Windows, Linux, Android
  - Hardware, storage, battery
- Software & Peripherals**
  - Software monitoring & access
  - Screens, USB devices, printers
- Open for Expansion**
  - Peripheral integration
  - Open APIs for integration

### Remote Access

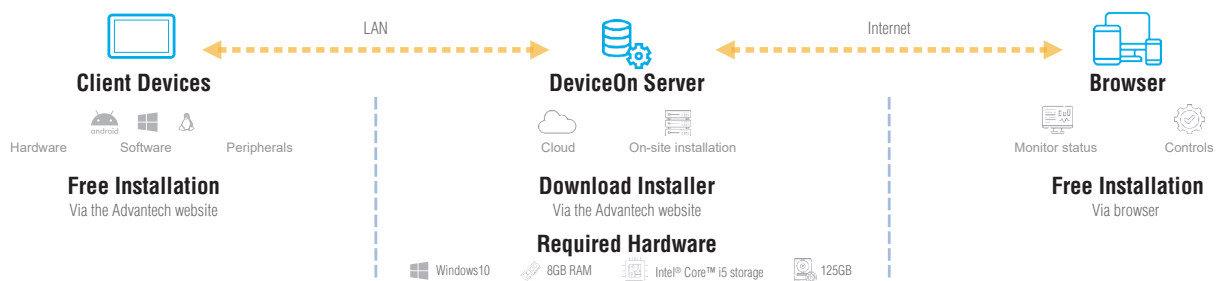
- Real-Time Monitoring**
  - Connection/hardware status
  - Software/peripheral status
  - Failure notifications
- Remote Controls**
  - Power controls
  - Audio, backlight controls
  - Software controls
- Troubleshooting**
  - Screenshots
  - Remote desktop support

### Operational Efficiency

- OTA updates**
  - System/software updates
  - File repository management
  - App store
- Batch Controls**
  - 1-to-many batch reboot, etc.
  - Time-saving tasks
- Setup Booster**
  - Software/peripheral watchlist
  - Roles, rule templates

Note: Some functions may vary according to the product

### System Architecture



## DeviceOn/iService Specifications

DeviceOn/iService Remote Device Management	Operating System	Windows 10
	Common Controls (Reboot, Shutdown)	✓
	Remote desktop	✓ (VNC)
	Device-Specific Controls (Audio, Backlight)	✓*
	Connection Status	✓
	Hardware Status	✓*
	Hard Disk Status	✓*
	Batch Operation Support	✓
	OTA Storage Management	FTP
	OTA Software Updates	✓
	Software Watchlist	✓
	Software Start/Stop	✓*
	Peripherals Watchlist	✓*

\* Dependant on device model

Note:

1. DeviceOn/iService software must be downloaded from the Advantech website at <https://www.advantech.com/search/?q=DeviceOn%2FiService&st=support&sst=Utility>



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